



**Flight Data Services**  
**Introduction to Flight Data Monitoring &**  
**Customer Safety Workshop**



**15<sup>th</sup> - 18<sup>th</sup> October 2019**  
**Hilton Hotel at the Ageas Bowl**  
**Southampton**  
**United Kingdom**

**Tuesday 15<sup>th</sup> & Wednesday 16<sup>th</sup> October 2019**

## **Introduction to Flight Data Monitoring**

*This course has been developed for those who are new to Flight Data Monitoring (FDM) and those who wish to improve flight safety further. This two-day course includes tuition and practical exercises, and covers all aspects from data recording to statistics and data sharing. Bring your own laptop or tablet to use.*

### **Schedule**

09:00 Registration

09:30 – 17:00 **Day 1**

09:00 – 15:30 **Day 2**

### **Topics to be covered**

FDM Principles & Process

Fundamentals of Safety Management

Flight Data Recording and Data Transfer

Introduction to the Flight Data Connect Website

Data Sharing

Introduction to Flight Data Analysis

Introduction to Statistics

Event Analysis and the use of Visualisation

**Thursday 17<sup>th</sup> and Friday 18<sup>th</sup> October**

## **Customer Safety Workshop**

### **Provisional Agenda**

*An interactive workshop with tutorials and hands on analysis using the Flight Data Connect website, providing you with an opportunity to gain and share knowledge and experiences with our flight safety community. Go back to your company with fresh ideas and a different perspective on reporting and training techniques.*

#### **Day 1**

08:30	Registration
09:00	Welcome & Introduction
10:00	Safety Workshop
16:30	End of day 1
18:00	Pre-Dinner Drinks Reception
19:00	Delegate Dinner

#### **Day 2**

08:30	Continue Safety Workshop
	“The Diamond Game”
	Confidential Safety Exchange
15:30	End of day 2

## Prices

15th & 16th October 2019 Introduction to Flight Data Monitoring	£750 per delegate*
Customer Safety Workshop – 17th & 18th October 2019 <i>(Includes Drinks Reception and Delegate Dinner on 17th)</i>	£300 per delegate*
<b>*Book before 1<sup>st</sup> August and save £100 on each event</b>	

## Registration

To register for these events, please fill in the online registration form [here](#).

## Venue

Hilton Hotel at the Ageas Bowl,  
The Ageas Bowl Stadium,  
Botley Road,  
Southampton,  
SO30 3XH.  
Tel: +44 23-82020900

[Hotel directions](#)

## Hotel Accommodation

A block of rooms have been reserved for Flight Data Services at The Hilton at the Ageas Bowl, the meeting venue. This special room rate will be available until **1st September 2019** or until the group block is sold out, whichever comes first.

[Click here to reserve accommodation at meeting venue](#)

## Cancellation Policy

Cancellations must be submitted in writing to [events@flightdataservices.com](mailto:events@flightdataservices.com) on or before the 1<sup>st</sup> October 2019. Any cancellations after this date will be invoiced in full.